INNOVATION PARTNERSHIPS
UNIVERSITY OF MICHIGAN

Virtual Clinic Tour Tool

TECHNOLOGY NUMBER: 2021-323

BACKGROUND

The Virtual Clinic Tour Tool was developed by the University of Michigan's Adolescent Health Initiative and is intended to assess the youth-friendliness of the physical space of a health center through a virtual tour with an AHI consultant. The tool consists of checklist items in four key areas (outside clinic, front desk and reception area, waiting room, and exam room) of a health center that contribute to the youth and young adult appeal. The rationale behind the tool is that when youth feel more welcomed and a sense of belonging in a health center, they will have a better experience, and thus have better health outcomes. The Virtual Clinic Tour Tool will be facilitated by an AHI consultant with a health center to determine where the health center could improve upon in their physical space. The results of this assessment tool are used to provide the team with recommendations and resources to make improvements at each of the areas as indicated in the tool. If you have any questions, feel free to reach out to the Adolescent Health Initiative at adolescenthealth@umich.edu .

ADDITIONAL DETAILS

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Adolescent Health Initiative

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